

Provisional bookings for parties booked more than 4 weeks in advance will be held for 10 days. Parties booked within 4 weeks of the party date will be held for 48 hours. Please return this completed booking form to Complete Kidz at the address below to confirm your party with a deposit of £20.00. Parties not confirmed within this time may be offered for re-sale. Final balances can be paid on the day of the party. Cheques should be made payable to Complete Kidz.

1. 'The Hirer' - means the person signing the application form for 'Hire of services'.
2. **The hirer is responsible for providing the venue and booking it.**
3. The hirer is responsible for **all** children attending the party and will be required to take responsibility for **all** the children if left by their parent/guardian.
4. If the hirer wishes to purchase, food which has been prepared by Complete Kidz, numbers and special dietary requirements need to given to Complete Kidz at least **5 days** before the party.
5. 'Fees' - a deposit of **£20.00** shall accompany the party booking form to confirm the booking. The final numbers and food, party bag choices must be confirmed at least **5 days** prior to the date of the booking. **The final balance must be paid on the day of the booking.**
7. **'Supervision' - the 'hirer' must ensure that the party has at least one parent/guardian present for the entire duration.**
8. Unfortunately, Complete Kidz staff are unable to take children into the toilets, therefore we would recommend one parent/carer is available to do this or permission is given to someone at the party.
9. It is advisable that the hirer of the party take contact telephone numbers of the children attending if their parent/guardians are not staying.
10. Complete Kidz can accept no responsibility for the property of hirer and their guests.
12. **'Cancellation by the hirer' - cancellation of a booking made within 14 days of the party will incur the forfeit of the deposit. Cancellations of a booking made within 7 days of the party will incur the full fees of the party activity.**
13. **'Cancellation by Complete Kidz' - Complete Kidz reserves the right:-**
  - (a) To cancel the booking at any time for any reason (Complete Kidz will try to give as much notice as possible).
  - (b) Upon any such cancellation the Complete Kidz will refund to the hirer monies paid to Complete Kidz in respect of the booking but neither the Complete Kidz shall be liable to pay any compensation whatsoever to the hirer or any other person for any loss, damage or expenditure arising directly or indirectly from the cancellation.
  - (c) To terminate the booking without notice if there is a breach of these conditions during the hiring period. In this case no refunds or compensation whatsoever will be payable.

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